

**DEPARTMENT OF SOCIAL SERVICES**

744 P Street, Sacramento, California 95814

**HURRICANE KATRINA INFORMATION**

September 7, 2005

ALL COUNTY INFORMATION NOTICE NO. I-51-05

TO: ALL COUNTY WELFARE DIRECTORS  
ALL CalWORKs PROGRAM SPECIALISTS  
ALL FOOD STAMP PROGRAM SPECIALISTS

**REASON FOR THIS TRANSMITTAL**

- ☐ State Law Change  
☐ Federal Law or Regulation Change  
☐ Court Order  
☐ Clarification Requested by One or More Counties  
☒ Initiated by CDSS

**SUBJECT: HURRICANE KATRINA UPDATE**

The purpose of this All County Information Notice (ACIN) is to update county welfare directors and staff on relief efforts underway to assist victims of Hurricane Katrina, and to provide guidance for connecting evacuees to services for food, medical, and relocation assistance. We understand that as of September 7, 2005, ***all plans to transfer Hurricane Katrina evacuees from Texas to other states are on hold until further information becomes available.*** Recent assessments have determined that many evacuees are not interested in transferring from their locations in Texas. Many evacuees prefer to remain in the region as they resolve issues concerning the status of property, employment, and the safety of loved ones. However, some evacuees have already entered California and, if necessary, future evacuees will reach California in one of two ways:

1. Formal Evacuation Efforts. The Office of Emergency Services (OES) and the American Red Cross (ARC) have coordinated a phased entry up to 1,000 evacuees into California, if necessary. As little as four, but as much as 48 hours notice will be given to OES of the first wave of evacuees to enter the State. To date, three entry points in California have been identified:
  - San Diego is prepared to accept 600 evacuees.
  - San Francisco is prepared to accept 300 evacuees.
  - San Jose is prepared to accept 100 evacuees.
2. Independent Evacuation Efforts. Churches, nonprofit organizations, and private individuals have launched a variety of efforts to evacuate individual New Orleans residents and/or families. These private evacuations began prior to the onset of the hurricane, and are continuing. Additionally, there are individuals and families who resided in the disaster areas, but were in California prior to the onset of the hurricane, and subsequently are unable to return home. Several counties have contacted the California Department of Social Services with news of individuals and families left homeless by the disaster and seeking assistance. In all these cases evacuation efforts have not been coordinated through OES and ARC.

Regardless of the method of evacuation, it is imperative that ALL persons identified as victims of Hurricane Katrina receive immediate referrals to the following:

1. The Federal Emergency Management Agency (FEMA) Hotline (1-800-621-3362). Victims should be strongly encouraged to register with FEMA via telephone as quickly as possible to ensure their qualification for various forms of disaster relief. Registration with FEMA will serve as the starting point for referral to other agencies offering relief services. Failure to register prior to receiving other forms of relief may disqualify evacuees for immediate federal relief and relocation funding totaling thousands of dollars. *It is important that county workers who encounter evacuees ensure that registration is completed prior to ending any contact.*
2. Their local chapter of the ARC. Following this ACIN is a directory of local chapter phone numbers. The local ARC is the organization responsible for coordinating local relief efforts, and for tracking the status of evacuees.

Please be reminded that instructions regarding the processing of emergency applications for Food Stamps and CalWORKs on behalf of Katrina victims will be released as soon as possible.

All questions regarding the role of county welfare departments relative to relief efforts in response to Hurricane Katrina should be directed to me at (916) 657-2648. Thank you for your work on behalf of the victims of this tragedy.

Sincerely,

KEVIN GAINES  
Deputy Director  
Local Government and Community Relations

Attachment

c: CWDA  
CSAC

# American Red Cross – California Chapters

Chapter Name	Chapter Address	Chapter Phone	Counties Served
American Samoa Chapter	P.O. Box 2635 Pago Pago, AS 96799	Tel. No. (684) 699-6011 Fax No. (684) 699-6013	
Antelope Valley Chapter	2715 East Avenue P Palmdale, CA 93550	Tel: (661) 267-0650 Fax: (661) 267-0962	Part: N Los Angeles, Kern east of Aqdc
ARC Bay Area Chapter	85 Second St. 7 <sup>th</sup> Floor San Francisco, CA 94105	Tel: (415) 427-8000 Fax: (415) 427-8104	ALL: Alameda, Contra Costa, Marin, San Francisco, Solano, San Mateo
ARC of Greater Los Angeles	2700 Wilshire Blvd. P.O. Box 57930 Los Angeles, CA 90057	Tel: (213) 739-5200 Fax: (213) 380-0362	PART: Los Angeles SSDA: Inyo & Mono
ARC of Santa Monica	1450 11 <sup>th</sup> Street Santa Monica, CA 90401	Tel: (310) 394-3773 Fax: (310) 451-3226	PART: Los Angeles
ARC of Ventura County	2355 Portola Rd Ventura, CA 93003	Tel: (805) 339-2234 Fax: (805) 339-0311	ALL: Ventura
Arcadia Chapter	376 West Huntington Dr. Arcadia, CA 91007	Tel: (626) 447-2193 Fax: (626) 445-4147	PART: Los Angeles
Carmel Area Chapter	Dolores & 8 <sup>th</sup> Street P.O. Box AR Carmel, CA 93921	Tel: (831) 624-6921 Fax: (831) 624-7014	PART: Monterey Coastal Region
Claremont Chapter	2065 N. Indian Hill Blvd. Claremont, CA 91711	Tel: (909) 624-0074 Fax: (909) 624-6399	PART: Los Angeles
Del Norte Chapter	1672 Northcrest P.O. Box 64 Crescent City, CA 95531	Tel: (707) 464-2277 Fax: (707) 465-4199	ALL: Del Norte
Fresno-Madera Counties	2002 North Fine Ave. Fresno, CA 93727	Tel: (559) 455-1000 Fax: (559) 458-7339	ALL: Fresno & Madera EXCEPT: Yosemite Park
Glendale-Crescenta Valley	1501 South Brand Blvd. Glendale, CA 91204	Tel: (818) 243-3121 Fax: (818) 240-2899	PART: Los Angeles
Greater Long Beach Chapter	3150 East 29 <sup>th</sup> Street Long Beach, CA 90806	Tel: (562) 595-6341 Fax: (562) 424-0385	PART: Los Angeles
Guam Chapter	Building 285, Route 4 Hagatna, GU 96910	Tel: (671) 472 6217/19 Fax: (671) 477-2721	
Hawaii Chapter	4155 Diamond Head Road Honolulu, HI 96816	Tel: (808) 734-2101 Fax: (808) 735-8626	
High Desert Chapter	16248 Desert Knoll Drive Victorville, CA 92392	Tel: (760) 245-6511 Fax: (760) 245-3180	PART: San Bernardino
Humboldt County Chapter	406 11 <sup>th</sup> Street P.O. Box 3402 Eureka, CA 95502	Tel: (707) 443-4521 Fax: (707) 443-2746	ALL: Humboldt
Inland Empire Chapter	202 West Rialto Ave. San Bernardino, CA 92408	Tel: (909) 888-1481 Fax: (909) 888-1485	PART: San Bernardino East Valley & Mountain Regions
Inland Valley Chapter	209 East I Street. Ontario, CA 91764	Tel: (909) 986-6651 Fax: (909) 467-0602	PART: San Bernardino (Western) including Mt. Baldy and Lytle Creek recreational areas
Kern Chapter	239 18 <sup>th</sup> Street P.O. Box 1226 Bakersfield, CA 93302	Tel: (661) 324-6427 Fax: (661) 321-0744	PART: Kern
Lake County Chapter	4434 Old Highway 53 Clearlake, CA 95422	Tel: (707) 994-0640 Fax: (707) 995-0729	ALL: Lake, Mendocino, SSDA
Merced-Mariposa Chapter	642 West Main Street Merced, CA 95340	Tel: (209) 383-2150 Fax: (209) 383-0445	ALL: Merced, Mariposa & Yosemite Park
Monterey-San Benito Cos Chapter	942 Lupin Drive Salinas, CA 93906	Tel: (831) 424-4824 Fax: (831) 424-5069	PART: Monterey (Except: Pebble Beach, Carmel valley & Big Sur)
Morongo Basin Chapter	6416 Hallee Road Joshua Tree, CA 92252	Tel: (760) 366-5330 Fax: (760) 366-5325	PART: San Bernardino

## American Red Cross – California Chapters

Chapter Name	Chapter Address	Chapter Phone	Counties Served
Northern Mariana Islands Chapter	San Vicente-Airport Rd #500814 Saipan, MP 96950	Tel: (670) 234-3459 Fax: (670) 234-3457	
Orange County	601 N. Golden Circle Dr. (92705) P.O. Box 11364 Santa Ana, CA 92711-1364	Tel: (714) 481-5300 Fax: (714) 835-1931	ALL: Orange
Palo Alto Chapter	400 Mitchell Lane Palo Alto, CA 94301	Tel: (650) 688-0415 Fax: (650) 327-4255	PART: Santa Clara County (Cities of Palo Alto, Mountain Valley, Los Altos, Stanford, Moffett Field)
Pomona Valley Chapter	675 North Park Avenue Pomona, CA 91768	Tel: (909) 622-1348 Fax: (909) 629-4176	PART: Los Angeles County (Cities of Pomona, San Dimas, La Verne, Diamond Bar & Walnut)
Rio Hondo Chapter	6706 South Friends Ave Whittier, CA 90601	Tel: (562) 945-3944 Fax: (562) 945-6520	PART: Los Angeles County
Riverside County Chapter	6235 River Crest Drive Suite D Riverside, CA 92507	Tel: (951) 656-4218 Fax: (951) 656-4329	ALL: Riverside County
Sacramento Sierra Chapter	8928 Volunteer Lane Sacramento, CA 95826	Tel: (916) 368-3131 Fax: (916) 368-3224	ALL: Sacramento, Amador, El Dorado, Placer, Alpine, Calaveras, Tuolumne PART: Nevada (eastern), Yolo (Southeastern)
San Diego Imperial Counties	3950 Calle Fortunada San Diego, CA 91023	Tel: (858) 309-1200 Fax: (858) 309-1282	ALL: San Diego & Imperial – Except Winterhaven & Bard
San Gabriel Valley Chapter	430 Madeline Drive Pasadena, CA 91105	Tel: (626) 799-0841 Fax: (626) 799-4802	PART: Los Angeles County
San Joaquin County Chapter	747 North Pershing Ave. Stockton, CA 95203	Tel: (209) 466-6971 Fax: (209) 466-4910	ALL: San Joaquin
San Luis Obispo Chapter	225 Prado Rd Suite A San Luis Obispo, CA 93401	Tel: (805) 543-0696 Fax: (805) 544-1921	ALL: San Luis Obispo
Santa Barbara County	2707 State St. Santa Barbara, CA 93105	Tel: (805) 687-1331 Fax: (805) 682-4655	ALL: Santa Barbara
Santa Clara Valley Chapter	2731 North First Street San Jose, CA 95134	Tel: (408) 577-1000 Fax: (408) 577-2050	PART: Santa Clara
Santa Cruz County Chapter	2960 Soquel Avenue Santa Cruz, CA 95062	Tel: (831) 462-2881 Fax: (831) 462-5996	ALL: Santa Cruz
Shasta Area Chapter	2280 Benton Dr. Suite C Redding, CA 96003	Tel: (530) 243-3021 Fax: (530) 241-7342	ALL: Shasta, Lassent, Trinity, Tehama County SSDA: Modoc County
Silverado-Napa Chapter	1474 Oak Street St. Helena, CA 94574	Tel: (707) 257-2900 Fax: (707) 257-2902	ALL: Napa, Silverado
Siskiyou County Chapter	500 Fourth Street Yreka, CA 96097	Tel: (530) 842-4476 Fax: (530) 842-9645	ALL: Siskiyou
Sonoma County Chapter	5297 Aero Drive Santa Rosa, CA 95403	Tel: (707) 577-7600 Fax: (707) 577-7621	ALL: Sonoma SSDA: Mendocino County
Stanislaus County Chapter	1230 6 <sup>th</sup> Street Modesto, CA 95354	Tel: (209) 523-6451 Fax: (209) 523-3735	
Three Rivers Chapter	2125 East Onstott Road Yuba City, CA 95991	Tel: (530) 673-1460 Fax: (530) 673-1929	Butte, Glenn, Colusa, Sutter, Yuba, Plumas and BEALE Air Force Base
Tulare Kings Chapter	505 West main Street Visalia, CA 93291	Tel: (559) 732-6436 Fax: (559) 732-0741	ALL: Tulare & Kings
Western Nevada County	144 E. Hughes Rd Suite G Grass Valley, CA 95945	Tel: (530) 272-3265 Fax: (530) 272-5212	PART: Nevada (western) ALL: Sierra
Yolo County Chapter	120 Court Street Woodland, CA 95695	Tel: (530) 662-4669 Fax: (530) 662-5114	PART: Yolo